

For First-time Visitors to Our Hospital

When you visit our hospital for the first time, please make sure to bring a letter of referral from your family hospital or current hospital, along with your health insurance card. If you do not have a letter of referral, you can still receive medical care, however, please note that you will be required to pay an additional fee of **8,800 yen (including tax)** as an "uninsured combined medical care fee" in addition to the standard medical fee.

Requests

Patient Registration Card

When you visit the hospital, please remember to bring your patient registration card with you. In the event that you lose or damage your consultation ticket, we can issue a new one. Please note that there will be a fee for the reissuance.



Reception Slip

A reception slip is issued to all visitors. Patients will be called for examination and treatment according to the reception number on the reception slip. Please put the reception slip and the consultation ticket in the file next to the reception machine and bring them to the reception desk of each department.

Handling of Insurance Certificates

We accept social insurance, national health insurance, public insurance, and various subsidies. Please present your insurance card and medical ticket to the accounting counter or insurance card verification counter on your first visit each month. If we cannot confirm your insurance card for more than 3 months, you may have to pay for your medical treatment out of pocket. Please notify the receptionist of any changes in your information, such as your insurance card, address, name and contact details.

Medical Certificates and Other Certificates

If you need a medical certificate or any other type of certificate, please visit the document counter upon your arrival at the hospital. Certain types of certificates may take a few days to process and issue. Please note that there is a prescribed fee for each type of certificate.

Receiving Medications

In general, prescriptions for medications are issued for out-of-hospital use. Please bring your prescription to the insurance dispensing pharmacy **within four days, including the day it was prescribed.**

*Depending on the prescription, you may receive a "Drug Voucher" which can be obtained from the dispensing room (on the 1st floor of the East Ward).

Observation of Medical Examinations by University Students

As our hospital is also a medical education institution, students of our university may observe and practice under the supervision of a supervisor with the consent of all visitors to the hospital. We appreciate your understanding and cooperation.

Cell Phone Use

Please only use cell phones only in the designated area, as there is a "cell phone corner" available in the hospital.

*PHS used by hospital staff is for medical use only.



Smoking Policy

In consideration of the health effects of smoking and the enforcement of the "Health Promotion Law", smoking is prohibited in all areas of the hospital grounds and facilities. We appreciate your understanding and cooperation.

Use of the Escalator

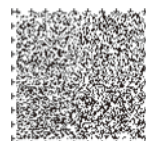
Please hold onto the handrail when using the escalator.

Using the escalator with a cane or wheelbarrow may result in a fall. Please use the elevator instead. If you are accompanied by small children or using a baby carriage, we recommend using the elevator.



Installation of Cameras in the Hospital

Security cameras have been installed in the hospital to ensure safety and prevent crime. Additionally, treatment units such as the Intensive Care Unit (ICU) and High-Care Unit (HCU) are monitored by cameras in order to ensure medical safety. We kindly request your understanding and cooperation as this measure is necessary to provide a safe and secure environment for medical care.

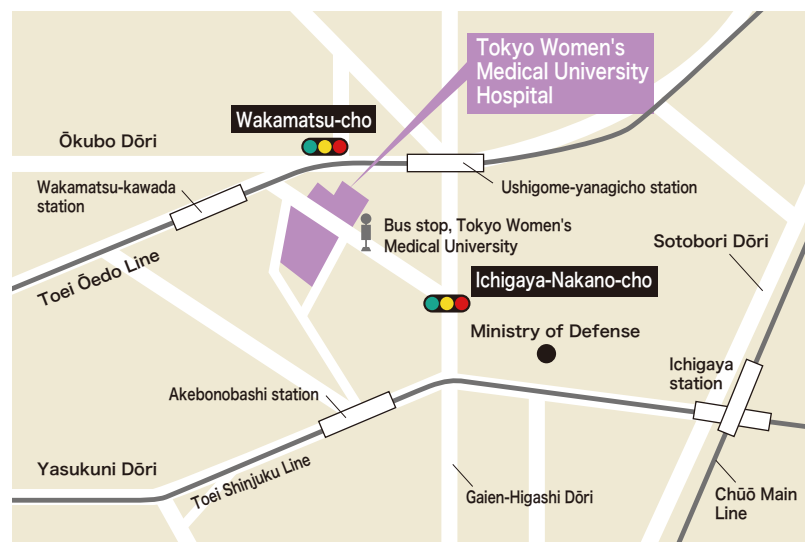


Audio Instructions

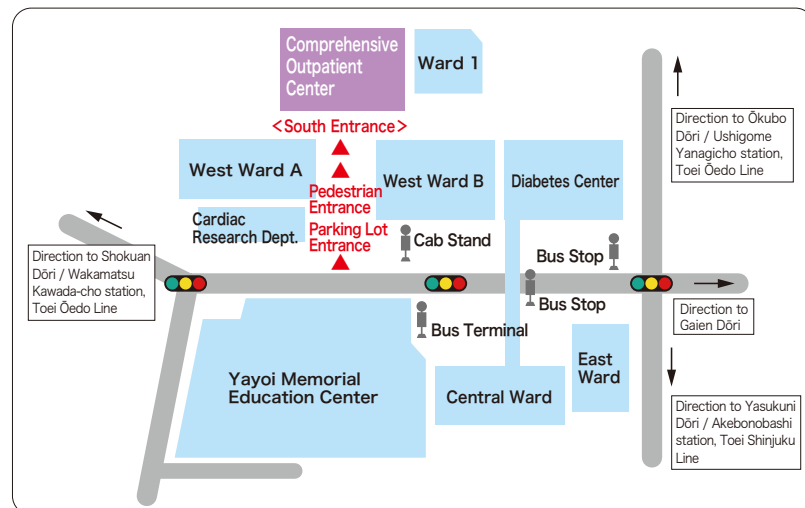
This guide has a QR code that provides "audio instructions" for visually impaired individuals to listen to the contents. The "audio instructions" can be read aloud using a specialized reader.



Transportation



Comprehensive Outpatient Center



Nearest Transportation

Subway

<Toei Ōedo Line>
Get off at Wakamatsu Kawada station ⇒ 5 min. walk from Wakamatsu Exit
Ushigome Yanagicho station ⇒ 8 min. walk from West Exit

<Toei Shinjuku Line>
Get off at Akebonobashi station ⇒ 12 min. walk from Exit A2

Toei Bus

- Shinjuku 74 system
West Exit of Shinjuku station ⇒ Tokyo Women's Medical University
- Shinjuku 775 system
West Exit of Shinjuku station ⇒ Tokyo Women's Medical University
← Yotsuya station front ← Miyakezaka
- Waseda 81 system
Waseda University Main Gate ⇒ Babashita-cho (Waseda station) ⇒ Tokyo Women's Medical University
← Yotsuya 3-chome ← Sendagaya station ← Harajuku station ← East Exit of Shibuya station
- Takadanobaba 71 system
Takadanobaba station ⇒ Tokyo Women's Medical University ← Ichigaya station ← Kudanshita



Please note

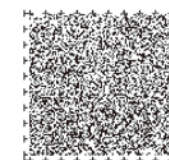
We kindly request you to use the subway or bus for transportation. The number of available parking spaces is limited.

Outpatient Care Guide



Tokyo Women's Medical University Hospital

〒162-8666
8-1, Kawada-cho, Shinjuku-ku, Tokyo
Phone: +81-3-3353-8111
<https://www.twmu.ac.jp/info-twmu/>



Audio Instructions

Core Philosophy

We will provide safe and secure medical care that prioritizes the needs and perspective of the patient.

Core Policies

- ① With a sincere and compassionate heart (sincerity and love), we will provide attentive and warm-hearted medical care from the patient's perspective.
- ② We are committed to promoting advanced medical care and providing advanced medical care, and provide high quality and safe medical care.
- ③ Through medical collaboration, we aim to make additional contributions to regional healthcare.
- ④ With the goal of fostering compassionate and capable medical professionals who will guide the future, we will implement a comprehensive curriculum and practical training programs.
- ⑤ We will create an environment that fosters and works with female medical professionals by taking advantage of the characteristics of our university.

Protection of Personal Information

We place the protection of personal information as a top priority in our three missions (medical care, education, and research), so that our patients can visit our clinic with peace of mind. We have implemented strict measures to effectively manage patients' personnel to prevent unauthorized use, loss, destruction, alteration, or leakage in accordance with the Personal Information Protection Law.

Outpatient Care Information <General Outpatient Center->

Initial consultation 7:30 a.m. ~11:00 a.m.

*The opening time of the hospital is 9:00 a.m.

●Medical Services by Appointment Only

- We primarily offer medical services by appointment only.
- To arrange your initial visit, kindly utilize the "First Visit Web" feature on our hospital's website.
- If you arrive without an appointment, there may be a lengthy wait before you are seen.
- If you have any inquiries, please contact us at the following phone number.

Phone Reservations: TEL 03-3353-8138

Operating Hours:

Weekdays: 9:00 am to 4:30 pm

Saturday: 9:00 am to 12:30 pm *except for the 3rd Saturday of each month

●No Medical Examinations

- Sundays, national holidays, and the 3rd Saturday of each month
- Founders' Day: December 5 (or the following day if that day falls on a Sunday)
- New Year's holiday : December 30 - January 4

●Document Application Counter Hours:

Weekdays: 8:30 am to 4:30 pm

Saturday: 8:30 am to 12:00 pm (except for the 3rd Saturday of each month)

●Medical Care during Non-hospital Hours, such as After Hours and Holidays

Emergency care is available 24 hours a day.

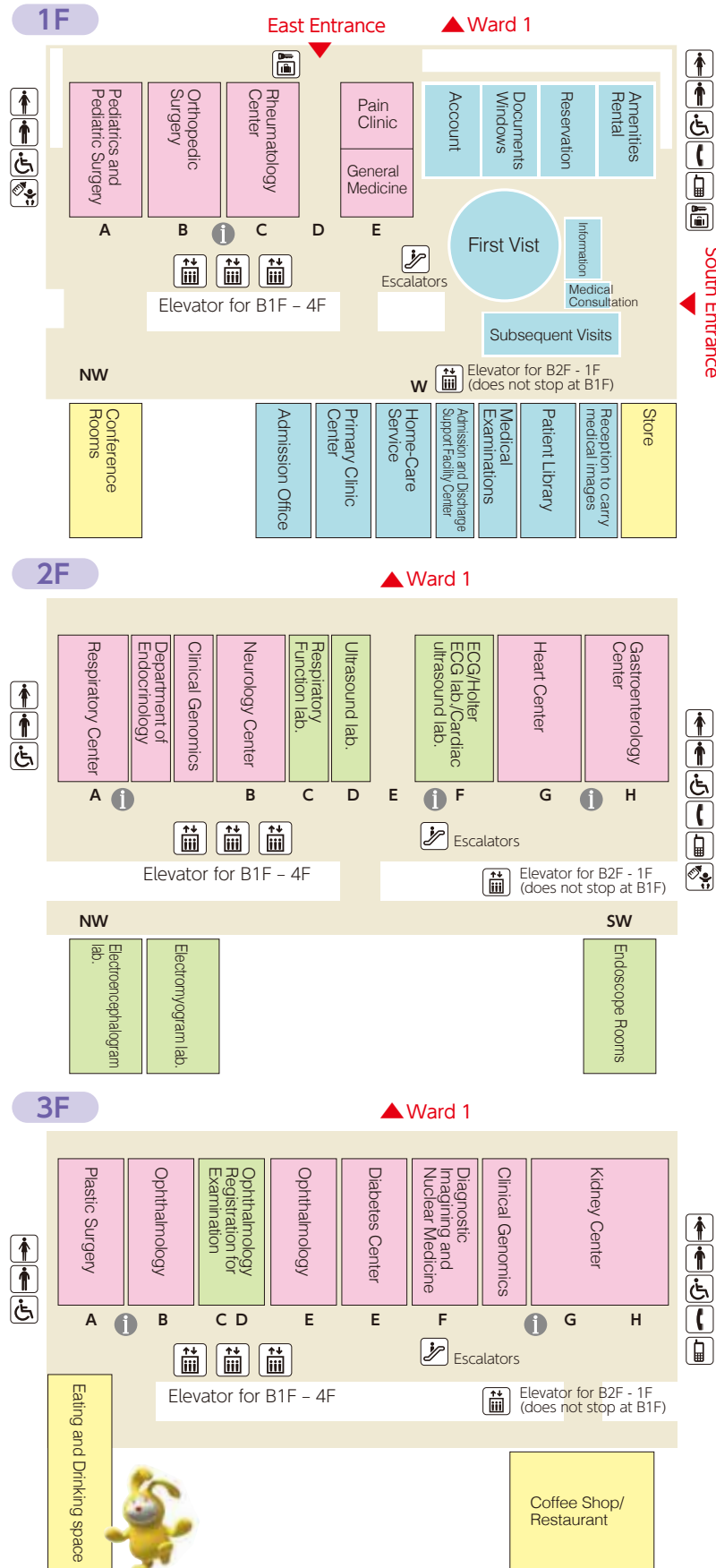
The Emergency Outpatient Center (1st floor of the Central Ward) is open on the following days and times Weekdays (nighttime): 5:00 p.m. - 8:30 a.m. the following day

Saturdays: From 1:00 p.m. (except for the 3rd Saturday of each month)

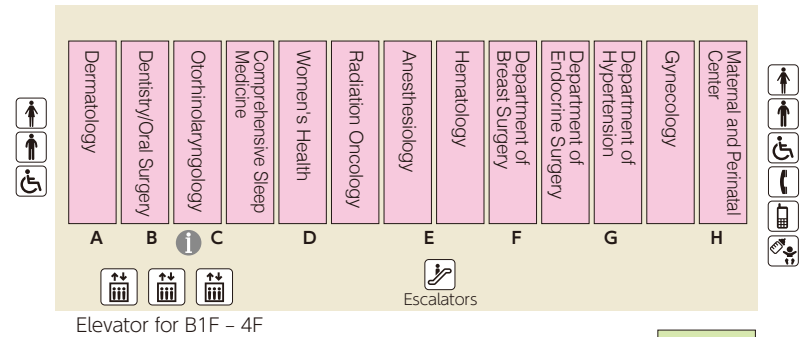
Closed: 12:00 a.m. - 11:59 p.m.

*Please note that patients with minor illnesses that do not require urgent care will be charged a fee of **8,800 yen (including tax)** as an "after-hours selected care fee" in addition to the consultation fee.

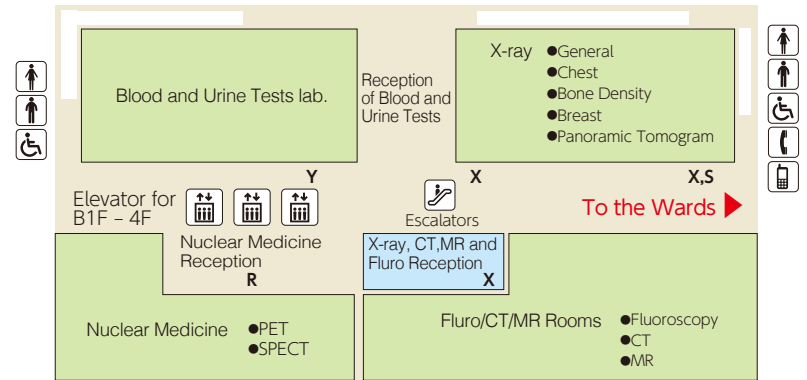
Comprehensive Outpatient Center Information Map



4F



B1F *Gamma Knife Center



B3F Radiotherapy and Lithotripsy Rooms

Outside of the General Outpatient Center

Ward 1

1F Department of Rehabilitation

2F Dialysis Room - Hyperscot

3F Outpatient Chemotherapy Room

Department of Chemotherapy and Palliative Care

Central Ward

1F Emergency Outpatient Center

Examination Room with CT-MRI

East Ward

1F Intensive Care Unit (ICU)

West Ward A

1F Neuropsychiatry Outpatient

West Ward B

Catherine Room

Medical Service Consultation Office

We offer a range of medical consultation services including nutritional dietary consultation, home medical consultation, medical social welfare consultation, and clinical trial consultation.

Medical Dialogue Promotion Office

Medical mediators act as intermediaries, bridging the gap between patients and healthcare providers, and addressing patients' opinions and requests.

Medical Coordination and Admission/Discharge Support Department

We coordinate referrals from other medical institutions within the hospital. Additionally, we provide referrals to medical institutions from our hospital and support for discharge and transfer of patients from the hospital.

Outpatient Second Opinion Service

We provide our opinion and judgment regarding diagnosis and treatment methods to patients who are seeing a primary care physician outside of the hospital.